



# Switch & save with DDC Dolphin's Maintenance Solutions

**DDC Dolphin's cutting-edge sluice room technology leads the industry in redefining infection control standards.**

Not only can we service or repair any DDC Dolphin machine, but we are also able to work on any other make or model – even if the manufacturer no longer covers their own machine. Our priority is to help you guarantee the safety of your facility.

**Switch to DDC Dolphin's maintenance solutions and benefit from:**



**Lifetime** machine support.



**Reduced** unplanned service issues.



**Lower** costly call-out charges.



## What is covered under our maintenance solutions:

- Medical pulp macerators
- Bedpan washer disinfectors
- Air purification system
- Incontinence product macerators
- Vacumatic waste disposal

For more information, turn to the next page...



**NHS**

Supply Chain  
Approved

**...We are your one point of contact for maintenance and repair across all sluice machine brands.**



+44 (0) 1202 731555



info@ddcdolphin.com



www.ddcdolphin.com

## Key Services:

- ✓ Specialists in all sluice machine brands
- ✓ Compliance and validation testing
- ✓ Asset replacement program
- ✓ Staff training
- ✓ One contact to manage all

### Protect your budget

With planned, preventative maintenance from DDC Dolphin, you'll dramatically reduce urgent callouts and the expense of emergency work. Better yet, you'll get priority service on the callouts you need – as well as a discount on the parts and labour required. Our detailed maintenance records will even help to plan your CAPEX budgets, so your long-term finances are secured.

### Dedicated support

A maintenance contract from DDC Dolphin means having your own account manager, who understands your unique requirements. Not only will you have a single point of contact, but you'll be dealing directly with the manufacturer of your equipment, too.

### The right machine at the right time

With our expertise, you'll be equipped with the knowledge to make informed buying decisions that suit your exact needs. Our data-driven replacement programs will help you plan the life of your sluice room equipment, so you always have the machinery required to leverage exceptional infection control.

### Reduce machine downtime

By scheduling your maintenance in line with manufacturer recommendations, we can prevent the common service issues which cause machine breakdowns. That's why our customers benefit from an average uptime of 90%.

### Increase staff efficiency

Your team can't work to the highest infection control standards if the equipment they need is unavailable. With DDC Dolphin maintenance, the inconvenience and risk of broken-down machinery is significantly reduced, so your staff can continue their vital responsibilities.

### Prepare for CQC inspections

Our records provide complete transparency of your maintenance work, helping to fulfil audit requirements. In turn, you can demonstrate the steps you take to fight infection and keep preventative equipment working at its optimum.

### Rapid response

We have the largest team of field engineers in the UK, so whenever you need us – we can be there, fast.

**NHS**

Supply Chain  
Approved

**Proud to deliver over 30 years of  
service support to the NHS.**

**Speak to us about your maintenance needs  
and start saving today:**



+44 (0) 1202 731555



info@ddcdolphin.com



www.ddcdolphin.com

